

Last updated: 28/9/2023

This Privacy Policy ("Policy") explains how AceInterview ("we," "our," or "us") collects, uses, and protects the personal information of users ("you" or "your") of our AI-enabled question answering system ("Service"). By using our Service, you consent to the practices described in this Policy.

Information We Collect

We may collect the following types of information:

- a. Personal Information: We may collect personal information such as your name, email address, and other identifiers you provide when using our Service.
- b. User Content: We collect the questions and answers you provide when using our Service.
- c. Usage Data: We may collect information about your interactions with our Service, including log data, device information, and analytics.

How We Use Your Information

We may use your information for the following purposes:

- a. To provide and maintain the Service.
- b. To improve and personalise the Service.
- c. To respond to your requests, comments, or questions.
- d. To send you updates, newsletters, or marketing communications, where permitted by law.

Data Sharing and Disclosure

We may share your information with:

- a. Service Providers: We may share your information with third-party service providers who help us operate, analyse, and improve our Service.
- b. Legal Compliance: We may disclose your information when required by law or to protect our rights and interests.
- c. Business Transfers: In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred.

Your Choices

- a. Opt-Out: You can opt-out of receiving marketing communications from us by following the instructions provided in our emails.
- b. Access and Correction: You have the right to access, correct, or delete your personal information. Contact us at [contact email] for assistance.

Security

We take reasonable measures to protect your personal information, but please be aware that no method of transmission over the internet is entirely secure.

Children's Privacy

Our Service is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If you believe we have inadvertently collected such information, please contact us to delete it.

Changes to This Privacy Policy

We may update this Policy from time to time. Any changes will be posted on this page with an updated "Last updated" date.

Contact Us

If you have any questions or concerns about this Policy or our data practices, please contact us at support@aceinterview.in.

By using our Service, you acknowledge that you have read and understand this Privacy Policy and consent to the collection, use, and disclosure of your information as described herein.